

Ministry of Communications

# FAKE CALLS - Don't take any calls threatening to disconnect your mobile on behalf of DoT/TRAI and report at [www.sancharsaathi.gov.in](http://www.sancharsaathi.gov.in)

## DoT does not make calls to citizens threatening disconnection

Posted On: 14 MAY 2024 3:16PM by PIB Delhi

Department of Telecommunications (DoT), Ministry of Communications, has issued an advisory to citizens to not to take fake calls being received by the citizens wherein callers are threatening to disconnect their mobile numbers, or their mobile numbers are being misused in some illegal activities.

The DoT had also issued advisory about WhatsApp calls from foreign origin mobile numbers (like +92-xxxxxxxxxx) impersonating government officials and duping the people.

Cyber criminals through such calls try to threaten or steal personal information to carry out cyber-crime/financial frauds. The DoT/TRAI does not authorise anyone to make such call on its behalf and has advised people to stay vigilant and report such fraud communications at 'Chakshu – Report Suspected Fraud Communications' facility of Sanchar Saathi portal ([www.sancharsaathi.gov.in/sfc](http://www.sancharsaathi.gov.in/sfc)). Such proactive reporting helps DoT in prevention of misuse of telecom resources for cyber-crime, financial frauds, etc.

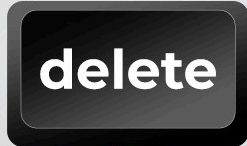
The DoT also advises citizens to report at cyber-crime helpline number 1930 or [www.cybercrime.gov.in](http://www.cybercrime.gov.in) in case of already a victim of cyber-crime or financial fraud.

Various measures have been taken to combat suspected fraud communications and to curb cybercrime activities:

- Under CHAKSHU facility, 52 Principal Entities, involved in sending malicious and phishing SMSs to the citizens have been blacklisted.
- 700 SMS content templates have been deactivated. 348 mobile handsets blacklisted on pan- India basis across all telecom operators.
- 10,834 suspected mobile numbers flagged for re-verification to the telecom operators out of which 8272 mobile connections disconnected failing re-verification till 30<sup>th</sup> April 2024.
- 1.86 lakh mobile handsets blocked on pan India basis for involvement in cybercrime/financial frauds.
- Advisories have been issued on a regular basis for the public to create awareness on fake notices impersonating DoT/TRAI, suspected fraud communications and malicious calls via press, SMS, and social media.



Take



scammers posing  
as DoT officers



[sancharsaathi.gov.in/sfc](https://sancharsaathi.gov.in/sfc)  
to report suspected fraud  
communication

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**DK/DK/SMP**

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